



SAFER LEVEL CROSSING BY INTEGRATING AND
OPTIMIZING ROAD-RAIL INFRASTRUCTURE
MANAGEMENT AND DESIGN

Human Factor at Level Crossings: Towards a design for self-explaining and forgiving infrastructure

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Approach to Human Factors in SAFER-LC

A dedicated human factors work package:

- ▲ that aims to **enhance the safety performance** of level crossing infrastructures from a **human factors perspective**,
- ▲ making them more **self-explaining and forgiving**, designed to take into account the needs of different road and rail users, and especially issues related to **vulnerable users**.





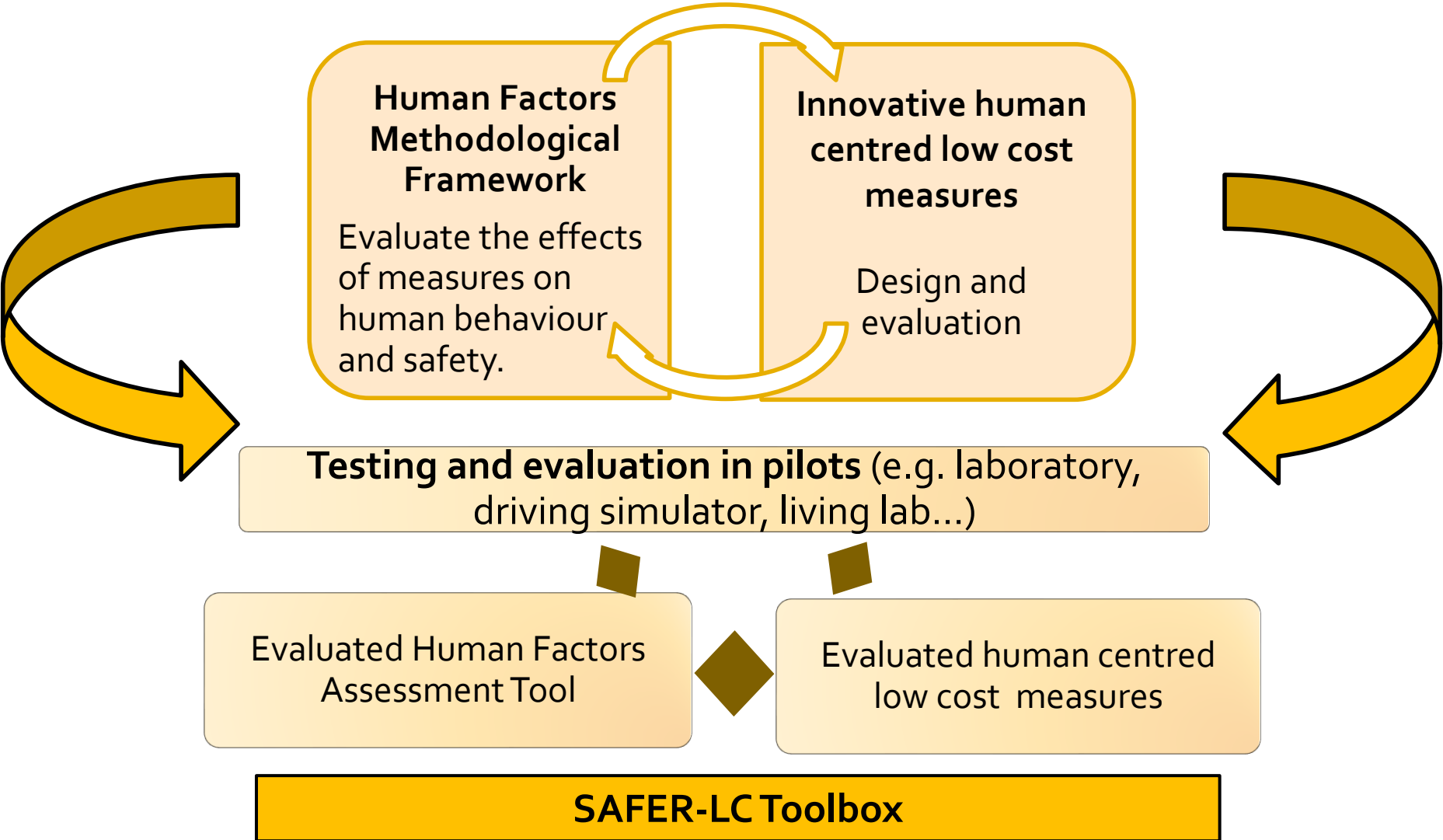
“Human factors must be identified as a major issue in improving level crossing safety. (...) Human factors which cause or contribute to accidents must be put at the heart of actions for improving safety at level crossings.”

(United Nations Economic Commission for Europe [UNECE] Group of Experts on Improving Safety at Level Crossings, 2017)

“...it is commonly asserted that a **significant majority of level-crossing accidents are caused by misuse of level crossings by road users.**” (European Union Agency for Railways, 2017)



Analysis into human factors at level crossings: literature & expert consultation



Human Factor Methodological Framework

Objectives

- ▲ Develop a **methodological framework to analyse and evaluate safety measures** (technological and non-technological) from the LC user perspective.
- ▲ It was built based on:
 - ▲ a review of Human Factors and psychological models which provide theoretical foundations
 - ▲ key safety indicators concerning human errors and violations at level crossings
 - ▲ previous evaluation studies on classification and evaluation criteria and behavioural safety indicators
 - ▲ expert consultation
- ▲ The framework is based on a set of **evaluation criteria** for self-explaining and forgiving LC design (assignment of a score rating).
- ▲ Accompanied by an evaluation **research tool and implementation guide**.

Human Factor Methodological Framework

Human Framework Assessment Tool (HFAT)

Classification criteria

- Applicability to different LCs
- Feasibility under different environmental conditions
- Applicability to different types of user
- Adaptation to individual characteristics and conditions of users
- Intended effect mechanism

Estimation of **short-term** safety effects on road user behaviour (direct, immediate reactions)

Criteria to assess the behavioural safety effects

- Detectability and identification
- Rule knowledge
- Decision-making
- Behavioural execution

Estimation of **long-term** safety effects on road user behaviour (learning processes and behavioural adaptation)

Criteria to assess the user experience and social perception

- Acceptance
- Reliability (Trust)
- Usability (Level of self-explaining nature)

Human Factor Methodological Framework

HFAT – classification criteria checklist

Classification criteria

- Applicability to different LCs
- Feasibility under different environmental conditions
- Applicability to different types of user
- Adaptation to individual characteristics and conditions of users
- Intended effect mechanism

CLASSIFICATION CRITERIA		
Factor	Brief description	Indicator <i>(Tick all the cases that the measure applies to)</i>
Applicability to different LCs	<i>Specify the types and characteristics of LCs where the measure can be implemented</i>	Type of LCs <input type="checkbox"/> Passive LCs without any warning devices <input type="checkbox"/> Active (manual) <input type="checkbox"/> Active LCs with half barriers <input type="checkbox"/> Active LCs with full barriers <input type="checkbox"/> Active LCs with skirts for pedestrians <input type="checkbox"/> Active LCs with light and sound warning <input type="checkbox"/> Active LCs with other warning devices <input type="checkbox"/> Active LCs with traffic lights Characteristics of LCs <input type="checkbox"/> LCs with low vehicle traffic <input type="checkbox"/> LCs with high vehicle traffic <input type="checkbox"/> LCs with paved road <input type="checkbox"/> LCs with gravel road <input type="checkbox"/> LCs with availability of electricity <input type="checkbox"/> LCs with low usage / not used at all <input type="checkbox"/> LCs with sharp / wide crossing angle <input type="checkbox"/> Other (specify).....
Feasibility under different environmental conditions	<i>Specify the environmental circumstances in which the measure aims to be most effective and which may affect the perception or the behavioural adaptation of road users</i>	Time of the day <input type="checkbox"/> Daylight <input type="checkbox"/> Darkness <input type="checkbox"/> Dusk <input type="checkbox"/> Dawn <input type="checkbox"/> Peak traffic hours Weather conditions <input type="checkbox"/> Rain <input type="checkbox"/> Snowfall

Human Factor Methodological Framework

HFAT – behavioural safety effects forms

Estimation of **short-term** safety effects on road user behaviour (direct, immediate reactions)

Criteria to assess the behavioural safety effects

- Detectability and identification
- Rule knowledge
- Decision-making
- Behavioural execution

Estimation of **long-term** safety effects on road user behaviour (learning processes and behavioural adaptation)

Write down brief descriptions of the expected and/or observed changes in road user's detection of the LC or train as a result of the measure (including any numerical findings from pilot tests or literature to support the estimated behavioural changes)

Period	Evidence from literature		Evidence from pilot test	
	Short-term	Long-term	Short-term	Long-term
Before / Without the measure	N/A	N/A	Some drivers did not direct gaze towards LC warning signs	N/A
After / With the measure	N/A	N/A	Most drivers directed gaze towards LC warning signs	N/A

Answer the following question by choosing one score between 0 and 5 or the answer 'N'. Make the choice based on the descriptions you gathered above.

Question: To what extent does the measure facilitate the detection of the LC /or train while the user is approaching the LC?

Answer modalities	N	The LC user's visual or auditory perception can be impeded/distracted by this measure
	0	This measure has no intended influence on the visual or auditory perception of the LC user
	1	
	2	
	3	
	4	
	5	LC users can easily detect the LC or the approaching train with sufficient time to stop or to cross safely (and continue to do so in the long term)
Score	2	Reasoning behind the score / Assumption on the short and long-term change in road user behaviour Slowing down MRUs and cyclists will facilitate the detection of relevant visual and auditory stimuli such as LC signage and warnings (i.e. signs that might have been missed if travelling at speed) which alert the user to the LC and approaching train

Human Factor Methodological Framework

HFAT – User experience and social perception rating

Criteria to assess the user experience and social perception

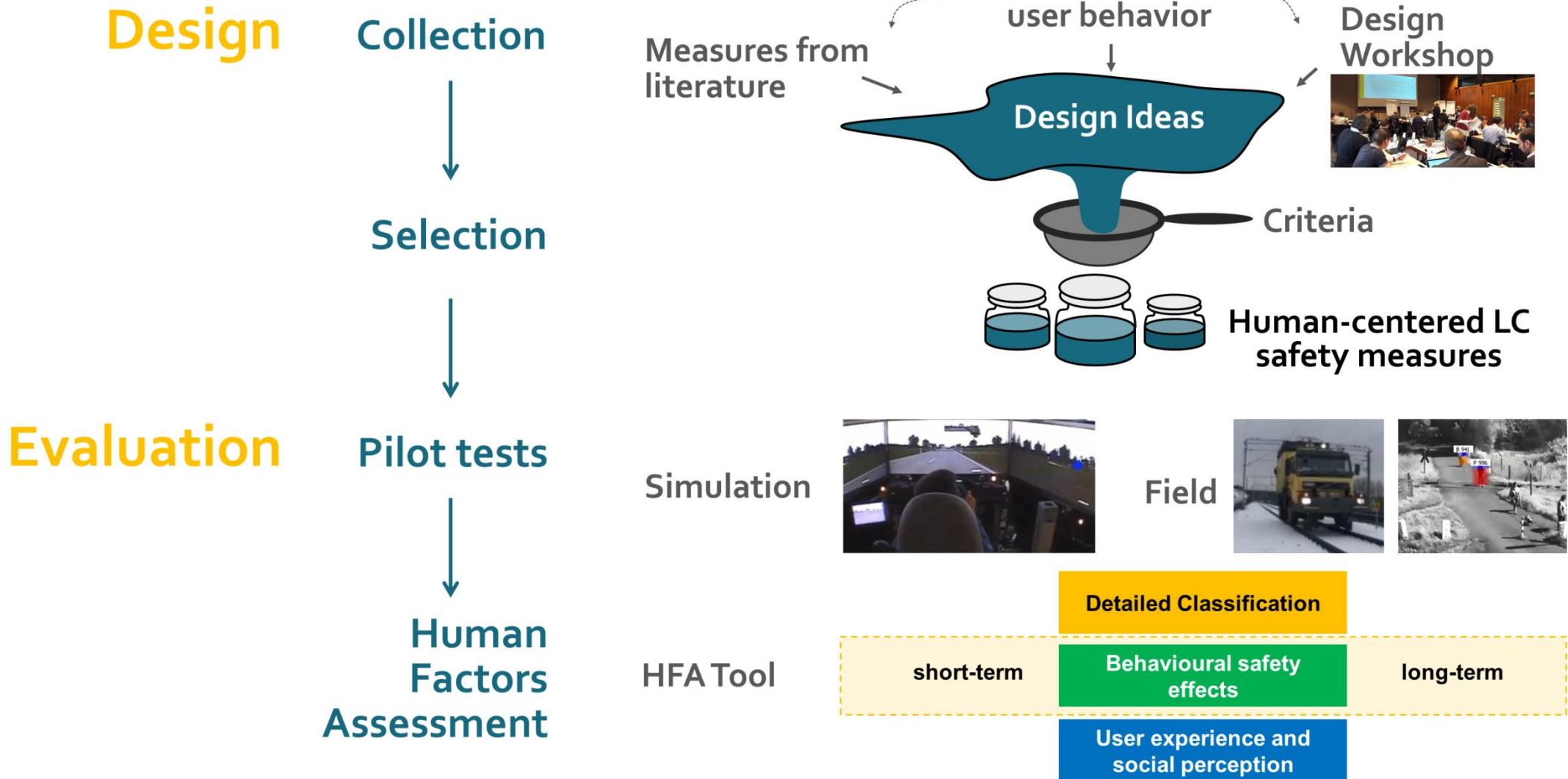
- Acceptance
- Reliability (Trust)
- Usability (Level of self-explaining nature)

Choose the most appropriate answer by ticking one box for each case

Factor	Definition	(0) Un-acceptable	(1)	(2)	(3)	(4)	(5) Excellent
Acceptance	The estimated level of acceptance by the public (e.g. road users, people living near the LC)	0 <input type="checkbox"/>	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
	<i>Reasoning behind the score (indicate the findings or assumptions the score has been based on):</i>						
Acceptance	The estimated level of acceptance by relevant stakeholders (e.g. the railway operator, rail infrastructure manager, train drivers, authorities or Government)	0 <input type="checkbox"/>	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>
	<i>Reasoning behind the score (indicate the findings or assumptions the score has been based on):</i>						
		0	1	2	3	4	5

Human-centered low cost measures for LC safety

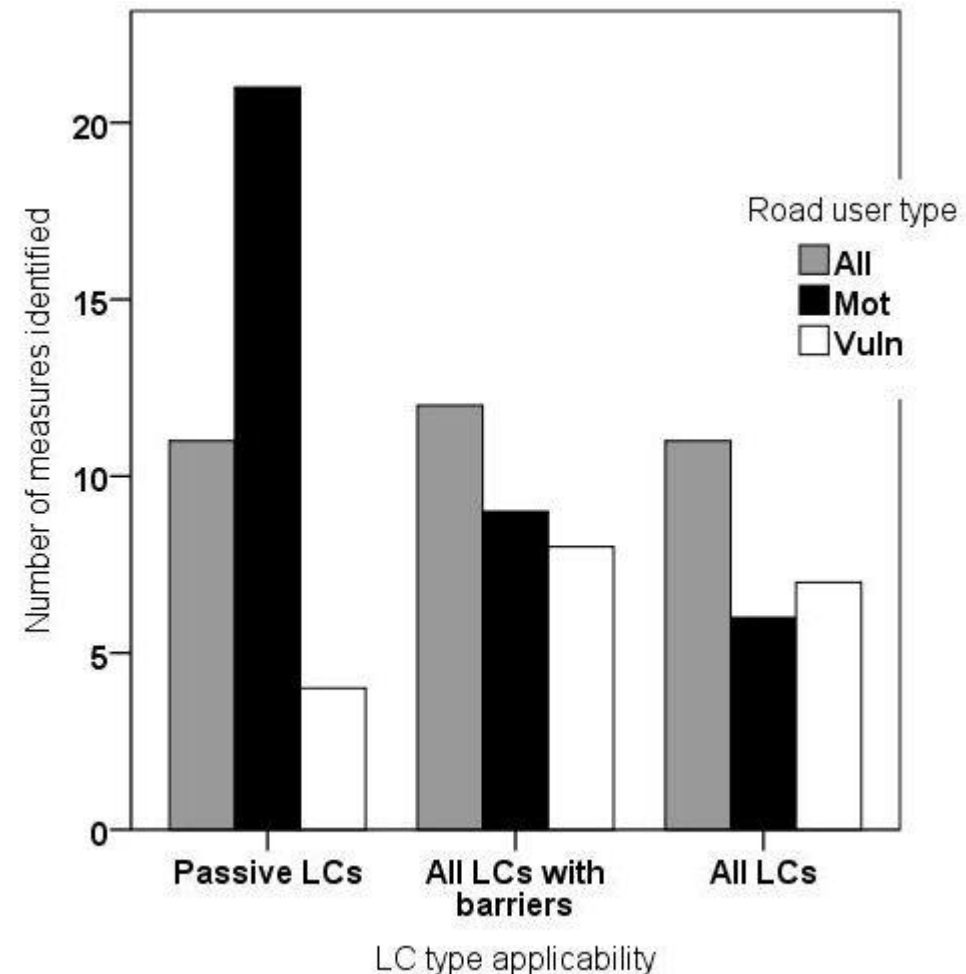
Design and evaluation



Human-centered low cost measures for LC safety

Key results - design phase

- ▲ **Collection of 89 LC safety measures:**
 - ▲ **36 for passive LCs**
 - ▲ *Laser illumination, blinking peripheral lights drawing driver attention, light markings in the road to highlight the waiting line, speed bumps on approach to the LC, on-road flashing markers, road swiveling, LC attention device, colored marking of the danger zone, ...*
 - ▲ **29 for active LCs with barriers** (full, half, light protection)
 - ▲ *Adapting the timing of LC closure to the speed of the passing train, camera-based enforcement (prosecution of violations), additional display "Two Trains", second chance zone, sound warning, lane separation in front of half barriers, increasing the length of the barrier, ...*
 - ▲ **24 for all kinds of LCs**
 - ▲ *Proximity message via connected device, improving train visibility using lights, extended "no stop" zone, routing avoiding LCs by satnav intelligence, countdown to train arrival, LED enhanced traffic signs, warning sign to avoid blocking back, ...*



Human-centered low cost measures for LC safety

Key results - evaluation phase

▲ Human Factors Assessment of 13 measures:

For passive LCs

- ▲ *Blinking amber light with train symbol*
- ▲ *Funnel effect pylons*
- ▲ *Message "<- Is a train coming? ->" written on road*
- ▲ *Peripheral blinking lights*
- ▲ *Rumble strips*
- ▲ *Sign "<- Is a train coming? ->"*
- ▲ *Speed bump and flashing posts*



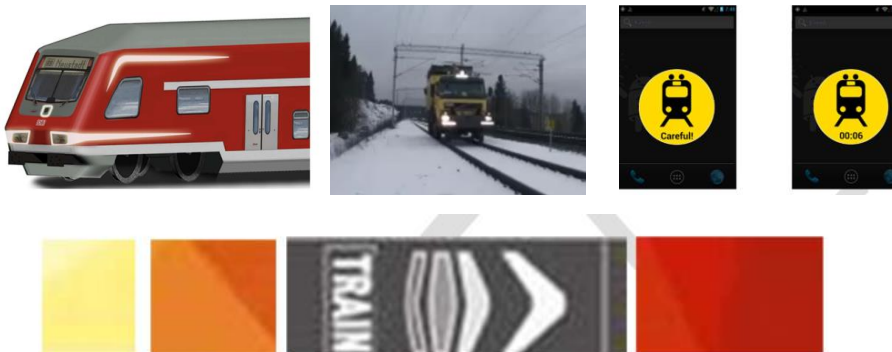
For active LCs with barriers

- ▲ *In-vehicle proximity warning (1)*
- ▲ *Rings upstream of the LC*
- ▲ *Traffic light*



For all kinds of LCs

- ▲ *Blinking Lights for Locomotive front*
- ▲ *Coloured road markings on approach to LC*
- ▲ *In-vehicle proximity warning (2)*



Common human factors metric, based on results from the research literature and 5 SAFER-LC pilot tests:

- ▲ *Two driving simulator environments (SNCF, DLR)*
- ▲ *Real railway environment & user questionnaire (VTT)*
- ▲ *Two real road traffic environments with LCs (CERTH-HIT & TRAINOSE, DLR)*

Human-centered low cost measures for LC safety

Key results - evaluation phase

▲ Behavioral Safety Effects Assessment

Measure	Time-scale	Detection & Identification				Rule Knowledge				Decision-Making				Behavioral Execution							
		Score	Lit.		Pilot		Score	Lit.		Pilot		Score	Lit.		Pilot						
			base	test	base	test		base	test	base	test		base	test	base	test					
Blinking lights for locomotive front	Short	5	X	X	X	X	4	X	X		X	4	X	X	X	X	2		X	X	X
	Long																				
Coloured road markings on approach to LC	Short	3				X	3				X	NA					NA				
	Long																				
In-vehicle proximity warning (1)	Short	5				X	1			X	4				X	1				X	
	Long				X				X					X					X		
In-vehicle proximity warning (2)	Short	5				X	4			X	NA					NA					
	Long																				
Rings upstream of the LC	Short	3				X	2			X	NA					NA					
	Long																				
Traffic light	Short	4				X	3			X	NA					NA					
	Long																				
Blinking amber light with train symbol	Short	3				X	3		X	X	2		X	X	1			X	X		
	Long																				
Funnel effect pylons	Short	0				X	0			X	NA					NA					
	Long																				
Message "Is a train coming?" on road	Short	1				X	2		X	X	1		X	X	1			X	X		
	Long																				
Peripheral blinking lights	Short	4	X	X	X	X	4	X	X		X	4	X		X	X	3	X	X		X
	Long																				
Rumble strips	Short	2	X	X	X	X	2	X	X		X	2	X	X	X	X	3	X	X	X	X
	Long		X	X									X								
Sign Look for train	Short	3		X	X	X	4		X		X	4		X	X	X	2		X	X	X
	Long																				
Speed bumps and flashing posts	Short	4				X	3			X	NA					NA					
	Long																				

Human-centered low cost measures for LC safety

Key results - evaluation phase

The resulting assessments describe the suitability of measures in their defined application context.

Measures assessed to most facilitate safe road user behavior:

- ▲ For all LCs: blinking lights for the locomotive front, in-vehicle proximity warnings
- ▲ For passive LCs: peripheral blinking lights at the LC
- ▲ Scores for the two measures involving blinking lights are supported by multiple studies including the pilot tests; score for the in-vehicle proximity warnings is more tentative (only evidence available by now comes from the pilot test).
- ▲ Theoretically, for in-vehicle proximity warnings, some habituation can be expected in the long term, as the measure requires a voluntary effort of the driver to be effective. The autonomous attraction of visual attention by flickering peripheral stimuli (used in blinking train and peripheral blinking lights) is a hard-wired feature of the nervous system that is unlikely to be subject to considerable habituation effects.

Medium scores obtained for rumble strips, sign “<- Is a train coming? ->”, colored road markings on approach to LC, traffic light, blinking amber light with a train symbol, and speed bumps and flashing posts

Conclusions & Recommendations

The Human Factors Assessment Tool should be used as a checklist to support the consideration of human factors aspects in the evaluation of LC safety measures. Its added-value:

- ▲ HFAT mainly useful for research purposes; not policy-making in itself
- ▲ HFAT useful for road and rail local stakeholders to analyse and understand one measure in one particular LC context (comparison of the results across measures very difficult)

Long-term trials of human-centered low-cost measures in real traffic environments should be promoted and facilitated

Exchange of information, study results and references on the test and application of human-centered low-cost measures are necessary → SAFER-LC Toolbox



Main reports

Reports are online at www.safer-lc.eu

- ▲ [D2.1: State of the art of LC safety analysis: identification of key safety indicators concerning human errors and violations](#)
- ▲ [D2.2: Human factor methodological framework and application guide for testing \(interim report\)](#)
- ▲ [D2.3: Definition of new human centred low cost countermeasures](#)
- ▲ [D2.4: Evaluation of new human centred low cost measures](#)
- ▲ [D2.5: Human factor methodological framework](#)



Main contacts

- ▲ Aida Herranz, FFE: aherranz@ffe.es for “state of the art for LC safety”
- ▲ Grigore Havarneanu, UIC: havarneanu@uic.org for “human factor methodological framework and assessment tool”
- ▲ Dr. Annika Dreßler, DLR: Annika.Dressler@dlr.de for “human centred low cost measures”

Thank you for your attention!

